Release Details

Version:	7.6.200
Release Date:	June 2025
Target audience:	Customers on Gold 7.6 requiring FTR Warehouse Server 7.8
Products affected:	FTR Gold Suites
OS Supported:	• Windows 10 32 and 64-bit • Windows 11
Patch:	https://ftr-products.s3.ap-southeast-2.amazonaws.com/FTR+Warehouse+7.8/FTR+Gold+Patch+7.6.200.zip

Summary

This release includes a patch with all the upgrade for Gold products version 7.6 to work with FTR Warehouse Server 7.8:

New Changes:

- Supports both clear-text and encrypted passwords in Replicator Configuration Service.
- Fixes an issue where logsheet files were not replicated to the monthly folder on Warehouse Server.
- Displays a specific error message when an account is locked out in the Replicator.

Earlier Changes (7.6.53):

- **Reporter -** Addresses the issue where the cloud upload agent is unable to convert video .trm files that are missing keyframes during a file switch.
- **Reporter -** Addresses the issue where users can hear an echo during confidence monitoring.
- **Reporter** - Supports Touch View for displays with resolution set to 1024 x 600.
- **Reporter -** Fixes the issue where Reporter generates a non-playable trm file when the video codec is set to WMV
- **Reporter -** Addresses the issue where Cleaner cannot clean up TLL files in timely manner.
- **Manager -** Addresses the issue where users can no longer input the manual start time for files being ingested.
- **Reporter -** Displays SEALED state during recording on FTR external clock.
- **Reporter -** Stops video samples written into TRM files when audio signal is lost.
- **Reporter -** Supports CPU usage warning message enable/disable in registry.
- **Reporter -** Addresses an issue with replication when department support is enabled.
- **Monitor -** Fixes the issue that location name is truncated in the monitor side menu.
- **Monitor** Adds log to indicate streaming failure.
- **Reporter and Monitor-** Includes departments.xml and PrimaryBackupAssociations.txt in system info zip file.
- **Reporter, Monitor and Log Notes -** Adds timeout when searching log sheets.
- **Reporter, Monitor and Log Notes -** Fixes the issue that "Not playing at end" warning still shows when it's disabled in registry key.
- **Reporter, Monitor and Log Notes** Fixes the issue that checking log sheet save location on warehouse server fails.

- **Reporter, Monitor and Log Notes -** Fixes the issue that multiple hearing starts can be inserted without a stop in log sheets.

- **Player -** Fixes the issue that foot control crashes Player on Windows 11 22H2.

- **Player -** Supports live listening in polling mode.

- **Player -** Refines the error message when playing inaccessible files on Warehouse Server.

- **Player -** Fixes the issue that inaccessible sealed files on Warehouse Server are shown as public.

- **Player -** Fixes the issue that playback time shows in 24h format in streaming mode.

- **Player -** Fixes the issue that some session files(.trs) are not playable.

- **Player -** Fixes the issue that RD2 files cannot be played.

- **Manager** Fixes the issue that 2.x WAV files cannot be reformatted.

- **Manager -** Fixes a manual stop setting issue when creating/editing scheduled recording.

- **Manager -** Fixes the issue that preview only works once.

- **Manager -** Shows ingestion progress percentage accurately.

- **Manager -** Adds department support for ingestion and restoration.

- **Manager** Supports wav files to be ingested.

- **Manager -** Supports customized start time to be input manually in ingestion.

- **Manager -** Fixes the issue that ingested files play slowly.

- **Manager -** Supports recording time overlap auto correction during ingestion.

- **Player Service -** Supports volume configuration in registry.

- **Player Service -** Implements the option for the Player Service to play at end automatically.

- **Replicator -** Fixes a Warehouse replication error when the newly created recording file size is too small.