

Release Details

Version:	7.7.122
Release Date:	8 April 2024
Target audience:	Customers on FTR Gold 7.7
Components affected:	FTR Gold suites FTR Player
OS Supported:	<ul style="list-style-type: none">• Windows 10 - 32-bit and 64-bit• Windows 11• Windows Server 2022
Patch:	https://ftr-products.s3.ap-southeast-2.amazonaws.com/FTR+Gold+7/Patch/FTR+Gold+Patch+7.7.122.zip

Summary

This release includes a patch with all the bug fixes and improvements for Gold products version 7.7:

- Fixes the issue where the end time does not update in the Player while streaming department-specific recordings to FTR Monitor.
- Users running FTR Gold as an admin will receive a message indicating that they cannot create a log sheet while in admin mode.
- The FTR Player service will enable users to configure the starting point of the 'play at end' feature. This will enhance the live playback experience during periods of poor network connectivity.
- Enables playback of mp4 files across all Gold Suites and standalone Players.
- Resolves a critical failure issue in the Player, where opening a session via drag-and-drop or double-clicking a file from a Warehouse shared-folder, and then using Manager to Seal or Unseal the same file, results in a critical failure report.
- Fixes the problem of Player not docking in the correct position on FTR Reporter.
- Addresses the occasional failure of the first streaming playback after a Streaming Service restart.
- Resolves the issue in FTR Manager where it produces .trm files of shorter duration than the ingested zoom recordings, specifically occurring when ingesting individual m4a files per participant.
- Resolves the default enabling of picklist in all 7.7 Gold suites; if picklist is enabled for your customer, it is advised to take a backup of the custom VBA before applying this patch and re-apply the VB script to enable picklist after installing the patch.