

Release Details

Version:	7.7.121
Release Date:	31 January 2024
Target audience:	Customers on FTR Gold 7.7
Components affected:	FTR Gold suites FTR Player
OS Supported:	<ul style="list-style-type: none">• Windows 10 - 32-bit and 64-bit• Windows 11• Windows Server 2022
Patch:	https://ftr-products.s3.ap-southeast-2.amazonaws.com/FTR+Gold+7/Patch/FTR+Gold+Patch+7.7.121.zip

Summary

This release includes a patch with all the bug fixes and improvements for Gold products version 7.7:

- Enables playback of mp4 files across all Gold Suites and standalone Players.
- Resolves a critical failure issue in the Player, where opening a session via drag-and-drop or double-clicking a file from a Warehouse shared-folder, and then using Manager to Seal or Unseal the same file, results in a critical failure report.
- Fixes the problem of Player not docking in the correct position on FTR Reporter.
- Addresses the occasional failure of the first streaming playback after a Streaming Service restart.
- Resolves the issue in FTR Manager where it produces .trm files of shorter duration than the ingested zoom recordings, specifically occurring when ingesting individual m4a files per participant.
- Resolves the default enabling of picklist in all 7.7 Gold suites; if picklist is enabled for your customer, it is advised to take a backup of the custom VBA before applying this patch and re-apply the VB script to enable picklist after installing the patch.