

CUSTOMER RELEASE NOTES

This release of FTR Gold™ Recording Suite includes the following updates:

- Advanced live streaming features have been added to reduce networking overhead and provide a better live listening and confidence monitoring experience in FTR Monitor.
- The capability to convert Zoom recordings from .m4a to .trm format is now available in FTR Manager.
- Touch View is now supported for displays with a resolution of 1024x600.
- Various usability improvements and bug fixes have been implemented.

Please refer to the "New/Updated Features" section below for a complete list of recent updates.

Release Details

Version:	7.7
Release Date (target):	October 2023
Target audience:	Customers requiring the latest version of FTR Gold Recording Suite.
Components affected:	FTR Gold™ Recording Suite
OS Supported:	<ul style="list-style-type: none"> • Windows 10 - 32-bit and 64-bit • Windows 11 • Windows Server 2022
Documents Supplied:	<ul style="list-style-type: none"> • User Guide, FTR Reporter • User Guide, FTR Manager • User Guide, FTR Player • Setup Guide, FTR Recording Suite • Quick Reference Guide FTR Reporter • Quick Reference Guide FTR Touch • Quick Reference Guide FTR Manager • Quick Reference Guide FTR Player • System Requirements, FTR Recording Suite • Customer Release Notes FTR Recording Suite

Notes:

- Verify that the pre-requisites mentioned in the Setup Guide have been met.

New/Updated Features from 7.6

- Introduces a new streaming configuration tab in FTR Reporter that allows enabling/disabling streaming, configuring the video stream quality relayed to FTR Monitor, and restarting the streaming service.
- Now supports audio streaming when WMV is chosen as the preferred video codec.
- Enables streaming capability only for Reporters with remote monitoring enabled.
- Adds the capability to convert Zoom recordings from .m4a to .trm in FTR Manager.
- Adds departmental support for all import tasks in FTR Manager.
- Supports contents to be imported to Sealed folder in FTR Manager.
- Includes support for wav files to be ingested in FTR Manager.
- Adds customized start time functionality for ingestion in FTR Manager.
- Introduces a new feature to automatically correct recording times if they overlap during ingestion in FTR Manager.
- Displays Sealed state during recording on FTR external clock.
- Stops writing video samples into TRM files when the audio signal is lost.
- Supports enabling/disabling CPU usage warning message in the registry.
- Includes departments.xml and PrimaryBackupAssociations.txt in system info zip file.
- Adds timeout to log sheet search functionality.
- Adds API support to LOSD feature.
- Supports offsetting manual recording time in FTR Manager.

Issues Addressed from 7.6

- Addresses an issue in FTR Reporter that affects the cloud upload agent's capability to successfully convert video .trm files.
- Addresses an issue where the Player service occasionally stops playback when playing at the end.
- Addresses an issue where Reporter generates a non-playable trm file when the video codec is set to WMV.
- Addresses an issue where Player displays inaccurate duration.
- Addresses an issue with replication when department support is enabled.
- Enables range adjustment buttons on the Player in streaming mode.
- Addresses an issue in Reporter where Cleaner cannot clean-up TLL files in timely manner.
- Addresses an issue with replication to Warehouse server when the newly created recording file size is too small.
- Addresses an issue where users can no longer input the manual start time for files being ingested in Manager.
- Addresses an issue in FTR Player where "Not playing at end" warning shows even when it is disabled in registry key.
- Addresses an issue in FTR Reporter that prevents user from checking the log sheet save location on warehouse server.

- Addresses an issue in FTR Manager with tag hearing functionality where multiple hearing starts can be inserted without a stop.
- Addresses an issue in FTR Player to make foot control work with Windows 11 22H2.
- Refined an error message in FTR Player related to playing inaccessible files on Warehouse Server.
- Addresses an issue in FTR Player where inaccessible sealed files on Warehouse Server were shown as public.
- Addresses an issue in FTR Player to support playback of RD2 files.
- Addresses an issue in FTR Manager where 2.x WAV files cannot be reformatted.
- Addresses an issue in FTR Manager where manual stop time could not be set for scheduled recording.
- Addresses an issue in FTR Manager where preview only works once.
- Addresses an issue in FTR Manager to show ingestion progress percentage accurately.
- Addresses an issue in FTR Manager where ingested files play slowly.
- Supports volume configuration in registry for Player service.
- Implements the option for the Player Service to play at end automatically.