

FTR Gold Patch 7.6.53 - Release Notes

Version(s):	7.6.53
Release Date:	📅 26 Sep 2023
Target audience:	<ul style="list-style-type: none">• Customers on FTR Gold version 7.6
Components affected:	<ul style="list-style-type: none">• FTR Reporter• FTR Monitor• FTR Manager• FTR Player
OS supported:	<ul style="list-style-type: none">• Windows 10 32 and 64-bit• Windows 11
Patch	https://ftr-products.s3.ap-southeast-2.amazonaws.com/FTR+Gold+7/Patch/FTR+Gold+Patch+7.6.53.zip

Summary

This release includes a patch with all the bug fixes and improvements for Gold products version 7.6.

7.6.53:

- **Reporter** - Addresses the issue where the cloud upload agent is unable to convert video .trm files that are missing keyframes during a file switch.
- **Reporter** - Addresses the issue where users can hear an echo during confidence monitoring.
- **Reporter** - Supports Touch View for displays with resolution set to 1024 x 600.

7.6.52:

- **Reporter** - Fixes the issue where Reporter generates a non-playable trm file when the video codec is set to WMV
- **Reporter** - Addresses the issue where Cleaner cannot clean up TLL files in timely manner.
- **Manager** - Addresses the issue where users can no longer input the manual start time for files being ingested.
- **Reporter** - Displays SEALED state during recording on FTR external clock.
- **Reporter** - Stops video samples written into TRM files when audio signal is lost.
- **Reporter** - Supports CPU usage warning message enable/disable in registry.
- **Reporter** - Addresses an issue with replication when department support is enabled.
- **Monitor** - Fixes the issue that location name is truncated in the monitor side menu.
- **Monitor** - Adds log to indicate streaming failure.
- **Reporter and Monitor** - Includes departments.xml and PrimaryBackupAssociations.txt in system info zip file.
- **Reporter, Monitor and Log Notes** - Adds timeout when searching log sheets.
- **Reporter, Monitor and Log Notes** - Fixes the issue that "Not playing at end" warning still shows when it's disabled in registry key.
- **Reporter, Monitor and Log Notes** - Fixes the issue that checking log sheet save location on warehouse server fails.
- **Reporter, Monitor and Log Notes** - Fixes the issue that multiple hearing starts can be inserted without a stop in log sheets.
- **Player** - Fixes the issue that foot control crashes Player on Windows 11 22H2.
- **Player** - Supports live listening in polling mode.
- **Player** - Refines the error message when playing inaccessible files on Warehouse Server.
- **Player** - Fixes the issue that inaccessible sealed files on Warehouse Server are shown as public.
- **Player** - Fixes the issue that playback time shows in 24h format in streaming mode.
- **Player** - Fixes the issue that some session files(.trs) are not playable.
- **Player** - Fixes the issue that RD2 files cannot be played.
- **Manager** - Fixes the issue that 2.x WAV files cannot be reformatted.
- **Manager** - Fixes a manual stop setting issue when creating/editing scheduled recording.
- **Manager** - Fixes the issue that preview only works once.
- **Manager** - Shows ingestion progress percentage accurately.
- **Manager** - Adds department support for ingestion and restoration.
- **Manager** - Supports wav files to be ingested.
- **Manager** - Supports customized start time to be input manually in ingestion.
- **Manager** - Fixes the issue that ingested files play slowly.
- **Manager** - Supports recording time overlap auto correction during ingestion.
- **Player Service** - Supports volume configuration in registry.
- **Player Service** - Implements the option for the Player Service to play at end automatically.
- **Replicator** - Fixes a Warehouse replication error when the newly created recording file size is too small.