CUSTOMER RELEASE NOTES

This release of FTR Gold Monitoring Suite™:

- Improves live listening and confidence monitoring experience in a WAN or VDI environment by directly streaming the recording to FTR Player within FTR Gold Monitoring Suite 7.6.
- Reduces the latency and loading time in FTR Player during remote monitoring.
- Allows live streaming feature to be enabled during silent installation.
- Automatically detects installation on Hyper-V and sets the video renderer accordingly to playback multi-channel video recordings.
- Adds Windows 11 as a supported OS.
- Additionally, many known issues have been corrected.

Please refer to the New/Updated Features section below for a full list of recent updates.

Release Details

Version:	7.6
Release Date:	Jun 2022
Target audience:	Customers requiring the latest version of FTR Gold Monitoring Suite.
Components affected:	FTR Gold Monitoring Suite
OS Supported:	- Windows 10 - 32 and 64-bit OS - Windows 11
Documents Supplied:	- User Guide, FTR Monitor - User Guide, FTR Manager - User Guide, FTR Player - Setup Guide, FTR Monitoring Suite - Quick Reference Guide FTR Manager - Quick Reference Guide FTR Player - Customer Release Notes FTR Recording Suite 7.6

Notes:

- Verify that the prerequisites mentioned in the Setup Guide have been met.
- Reporter and Monitor should have the same department.xml file when save destination is enabled.

- FTR Monitor 7.6 is compatible only with FTR Reporter 7.6.
- Reporter Server is not supported in live streaming mode.

New/Updated Features from 7.1

- Improves live listening and confidence monitoring experience in a WAN or VDI environment by directly streaming the recording to FTR Player within FTR Gold Monitoring Suite 7.6.
- Reduces the latency and loading time in FTR Player during remote monitoring
- Allows live streaming feature to be enabled during silent installation.
- Automatically detects installation on Hyper-V and sets the video renderer accordingly to playback multi-channel video recordings.
- Adds Windows 11 as a supported OS.

Issues Fixed from 7.1

- Addresses an issue with the help menu in FTR Monitor.
- Addresses an issue in FTR Monitor where the credentials put into the UI when starting in-court playback gets ignored.
- Addresses the DCOM requirements of Windows security update CVE-2021-26414 in FTR Monitor.
- Addresses an issue in FTR Monitor where the windows event log does not accurately indicate who stopped the recording during remote monitoring.
- Addresses an issue in FTR Manager where the audio codec of ingested mp3 files did not match trm's audio codec.
- Addresses an issue in FTR Manager where save a copy fails when the source content is present on a network share with poor network connectivity.
- Addresses an issue FTR Manager where the reformat fails when the source content is present on a network share with poor network connectivity.
- Addresses an issue impacting loading of content to FTR Player.
- Addresses an issue in FTR Player causing multiple instances of Player to be instantiated resulting in Player not functioning properly.
- Addresses an issue in FTR Player impacting the playback of contents present on a network share with poor connectivity.
- Addresses an issue in FTR Player where Save a Copy fails when the source content is present on a network share with poor network connectivity.
- Enables FTR Player to remember the last video window position, size, and mode.